

MissionControl™ for MIIS

By its very nature, Microsoft Identity Integration Server (MIIS) is both business-critical and complex. The leading Microsoft identity management platform, MIIS synchronizes data across a widely distributed environment among disparate data sources that may include everything from Lotus Notes and Oracle to Exchange and Active Directory. The combination of that complexity and business-critical status adds up to one thing - the need for strategic, proactive management.

Take identity issues for example. Pinpointing identity issues across multiple sources, troubleshooting inconsistent identities across the network, and verifying the accurate replication of an identity from one data source to another are all extremely difficult and time-consuming. MIIS affords only minimal visibility into the state of the system. And it's nearly impossible to determine whether the data is synching properly, allowing identity information to become inconsistent across the enterprise's multiple directories.

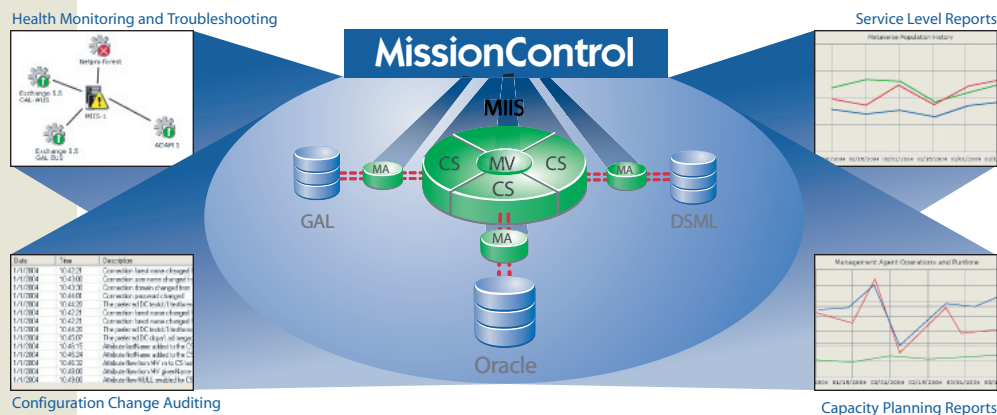
Diagnosing identity issues like these today without a targeted solution is a significant challenge. Administrators are forced to spot check user attributes to verify consistency, and even then, identifying where, when and how the issues emerged in the first place is a crap shoot. Making matters worse, everything from missed phone calls and emails to interrupted application access and security vulnerabilities may be the direct result of these failures.

NetPro's MissionControl for MIIS is the only solution available to address these and other issues.

NetPro's MissionControl for MIIS takes on the challenge of MIIS management in a big way, bringing control to the highly complex Microsoft Identity Integration Server (MIIS) environment by enabling unprecedented operations management capability. MissionControl provides a graphical presentation of MIIS, giving administrators the power to proactively troubleshoot and diagnose MIIS issues with MIIS servers, management agents and connected databases. It delivers on-demand Service Level reports for capacity planning, baselining and management reporting. And MissionControl also provides exceptional visibility into MIIS by monitoring and alerting on MIIS health, and drives security by auditing and reporting on critical configuration changes as they happen.

Driving Availability with System Health Monitoring

When MIIS system degradation and downtime occurs, the results can be felt far and wide on the network. MissionControl for MIIS goes deep into the system to monitor all of the key components and processes of system health. It enables administrators to keep a constant watch on the platform for inconsistencies that can impact performance levels. And, it sends proactive system-level alerts for each MIIS server, ensuring that when



trouble does strike, it can be addressed immediately, restoring the system to its previous performance and availability levels fast.

- Ensures availability and performance with proactive monitoring and alerting
- Monitors key components and processes of system health, including:
 - Data synchronization
 - Management agents
 - SQL Server performance
- Ensures convenient access to alerts through integration with MOM

Slashing Mean Time to Repair with Real-Time Diagnostics

Troubleshooting identity issues across a widely distributed network is nearly impossible without help. Even knowing where to begin is a monumental challenge. MissionControl for MIIS enables fast and efficient diagnosis and resolution of MIIS problems through low-impact, agent-based technology. And, further facilitating the troubleshooting process, MissionControl provides a graphical view of the MIIS topology that's unavailable through any other solution.

- Enables fast and efficient diagnosis of MIIS issues, eliminating the need for time-consuming, manual troubleshooting
- Cuts Mean Time to Repair with real-time troubleshooting and diagnostics
- Provides graphical perspective on MIIS, including:
 - MIIS servers
 - Management agents
 - Connected databases

Ensuring Security and Control with Configuration Change Auditing

Managing changes to MIIS configuration is critical to the maintenance of proper service functionality and reduces troubleshooting time. MissionControl delivers unprecedented configuration change logging capability that provides a complete history of all aspects of MIIS configuration changes.

- Reduces troubleshooting time by providing a complete history of all MIIS-related configuration changes.
- Tightens internal controls and improves security

Driving SLAs with Real-Time Controls

MissionControl for MIIS enables administrators to drive service levels by slashing service and application downtime, preventing data errors and loss, and reducing far-reaching system malfunctions and security breaches that impact user productivity and revenue. Further, by enabling MIIS baselining and capacity planning, MissionControl for MIIS enables administrators to plan for additional resource needs and hardware requirements during times of change and growth -- ensuring maximum service levels at all times.

- Brings unprecedented control to the highly complex MIIS environment
- Drives SLAs with proactive monitoring and alerting
- Reduces service and application downtime that impact both user productivity and revenue
- Enables baselining and long-term capacity planning for MIIS

Improved Service Level Continuity with Capacity Planning Reports

Providing consistently high service levels for MIIS requires capturing and reporting key service level and capacity planning data. Mission Control for MIIS provides capacity planning reports that:

- Show system use and use trends over time
- Provide graphical view of key service levels

NetPro. . .The Experts Behind MissionControl for MIIS

NetPro delivers business-critical solutions to drive the availability, performance, security, and control of your distributed network services. NetPro builds decades of experience into every enterprise solution to help customers minimize network downtime, leverage resources, drive down costs, and maximize ROI for such vital services as Active Directory, eDirectory, DNS, and MIIS. NetPro's partners include Microsoft Corp., Novell, Inc., and Hewlett-Packard, and its customer list features such respected organizations as Bank One, the U.S. Army, General Motors and J.P. Morgan Chase.

For more information about MissionControl for MIIS, please visit:
<http://www.netpro.com/products/missioncontrol/index.cfm>. For more information about NetPro, please visit our website at www.netpro.com or call 602.346.3600.



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